Pet Hair Eraser™ Compact

BISSELL®

WE MEAN CLEAN

USER'S GUIDE

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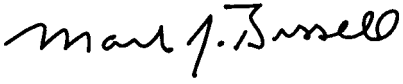
Thanks for buying a BISSELL Pet Hair Eraser Compact™ Canister Vacuum

We're glad you purchased a BISSELL Pet Hair Eraser Compact canister vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL canister vacuum is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL canister vacuum .

Thanks again, from all of us at BISSELL.



Mark J. Bissell
President and Chief Executive Officer

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR CANISTER VACUUM.

⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Use indoors only.
- For dry pick up only.
- Do not leave machine when it is plugged in.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service agent.
- Do not handle unit with wet hands.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Do not unplug by pulling on cord. Unplug by grasping plug.
- Do not run appliance over cord.
- Do not handle plug or appliance with wet hands.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot or burning objects such as cigarettes, matches, or hot ashes.
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour.
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours.
- Not intended for use by persons (including children) with reduced sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety
- Young children should be supervised to ensure that they do not play with the appliance.
- Remove plug from electrical outlet before cleaning or maintaining the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.).
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep appliance on a level surface.
- Turn off all controls before unplugging.
- Be extra careful when cleaning stairs.
- This appliance is provided with double insulation. Use only identical replacement parts.
- Do not use without the dust bag and filters in place.
- Pay close attention when working around children.

SAVE THESE INSTRUCTIONS.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

IMPORTANT

FOR OPERATION ON A 220-240 VOLT A.C. 50/60 Hz POWER SUPPLY ONLY.

If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. (Spares may be obtained from your BISSELL supplier). If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a mains socket.

Product view

⚠ CAUTION:
Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

Pet Contour Tool™

Wide Pet TurboBrush™

Pet Tool Adaptor

Combination Crevice Tool/ Dusting Brush

Accessory Bag

Assembling your vacuum

1. Connect swivel hose by squeezing both locking buttons and inserting it into the suction opening on the canister. Once the swivel hose is inserted in the suction opening, release the locking buttons.

2. Connect telescoping extension wand to the handle end of the flex hose. Twist slightly to tighten.

3. Connect Pet Hair Eraser floor nozzle to the end of the telescoping extension wand. Twist slightly to tighten.

4. Once assembled, you can store your vacuum in one of two positions:

A. Storing in the in-use position:

1. To store with the Pet Hair Eraser floor nozzle attached, insert the storage clip (located on the back of the Pet Hair Eraser floor nozzle) into the storage slot on the rear of the vacuum.

2. To store without the Pet Hair Eraser floor nozzle attached, insert the storage clip (located on the bottom of the telescoping extension wand) into the storage slot on the rear of the vacuum.

B. Storing in the upright position:

1. To store with the Pet Hair Eraser floor nozzle attached, stand the vacuum in the upright position and insert the storage clip (located on the back of the Pet Hair Eraser floor nozzle) into the storage slot on the bottom of the vacuum.

2. To store without the Pet Hair Eraser floor nozzle attached, stand the vacuum in the upright position and insert the storage clip (located on the bottom of the telescoping extension wand) into the storage slot on the bottom of the vacuum.

⚠ WARNING:
Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

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Storing in the in-use position

A1.

A2.

Storing in the upright position

B1.

B2.

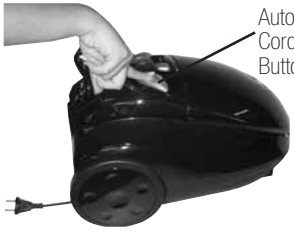
Operations

Power cord

The power cord is located at the rear of the vacuum. Gently pull out the power cord, watching for the yellow line. Stop pulling the power cord once the yellow line is visible. There is also a red line, which indicates the end of the usable cord. Do not pull the power cord out beyond the red line.

Automatic cord rewind

Your vacuum is equipped with an automatic cord rewind. When cleaning is finished, press the power button OFF and grasp the plug to disconnect from the electrical outlet. Hold the plug and press the automatic cord rewind button to rewind the cord automatically.



⚠ CAUTION:
Be careful to avoid injury as cord retracts very quickly.

Power button

Turn the power on or off by pressing lightly downward on the power button (⏻).

⚠ CAUTION:
Before using your vacuum, make sure that the dust bag and all filters (pre-motor and post-motor) are in place. Do not operate your vacuum without the dust bag and filters.

Operations

Special tools

Your BISSELL Pet Hair Eraser Compact is not only a powerful carpet and rug vacuum cleaner, it's also a versatile above floor vacuum cleaner when you select one of the special tools.

Pet Tool Adapter:

The Pet Tool Adapter must be attached to the handle end of the flex hose to use the Pet Contour Tool and the Wide Pet TurboBrush. The narrow end of the adapter attaches to the handle end of the flex hose and the wide end of the adapter attaches to the pet tool of your choice. The adapter should fit snugly to the hose and pet tool without using excessive force.

Pet Contour Tool:

Use to reach into corners and edges on stairs, as well as armrests and other curved surfaces. The tool can be flipped to use in any direction.

Wide Pet TurboBrush:

Use rotating brush action for small, flat areas such as cushions and beds.

Combination Crevice Tool/Dusting Brush:

Two types of cleaning tools in one attachment.

1. Rotate brush portion up to use as a crevice tool to vacuum in tight, narrow spaces.

2. Rotate brush portion down to use as a dusting brush to dust furniture, blinds, books, lamps, shelves and baseboards

Tip:

Before cleaning under low furniture, check area first for objects that might harm the unit or block the hose.

Operations

Pet Hair Eraser Floor Nozzle

Use to pick up pet hair from rugs and carpeted surfaces. Just vacuum like you normally would. The Pet Hair Lifter will grab pet hair when you pull back and it will release the hair and suction it up when you push forward.

NOTE: Turn the vacuum off before you flip up or flip down the Pet Hair Lifter.

1. To vacuum rugs and carpeted surfaces, flip down the Pet Hair Lifter until it clicks into place on the front of the Pet Hair Eraser Floor Nozzle. Then push the brush switch to the carpet position to pull the brushes up into the Pet Hair Eraser Floor Nozzle.

2. To vacuum bare floors, push the brush switch to the bare floor position to extend the brushes down from the Pet Hair Eraser Floor Nozzle. Then flip up the Pet Hair Lifter by pushing the yellow release button. This will flip the Pet Hair Lifter up and out of the way.

NOTICE:
These tools are designed to remove pet hair from upholstered or carpeted surfaces. They should not be used on pets.

Tip:

Hair, string and small objects can block the hose and tools. Check them occasionally for obstructions.

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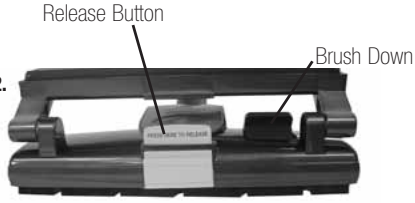


Operations

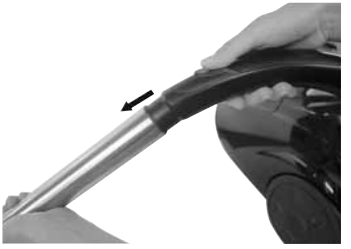
Variable suction power control

The variable suction power control is located on the top of the vacuum. Slide the control toward the larger dots for maximum suction. Slide the control toward the smaller dots to minimize suction for lightly soiled areas or delicate fabrics.

Air flow regulator

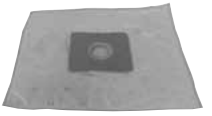
Open the air flow regulator by sliding the regulator back towards the handle to an open position to reduce suction for delicate fabrics.

Close the air flow regulator by sliding the regulator down to the closed position for full suction.



High filtration dust bag

The BISSELL Pet Hair Eraser Compact features a non-woven, high filtration dust bag that captures more fine dust than traditional paper dust bags, giving off less dust emissions. It also holds more fine dust particles, giving you longer lasting suction power.



Charcoal odor absorbing packet

The BISSELL Pet Hair Eraser Compact also features a charcoal odor absorbing packet. Simply drop the packet into the opening of the dust bag and insert the dust bag in the vacuum.

For best results, always place a new charcoal odor absorbing packet in the dust bag when you replace the dust bag.

Bag change indicator

The bag change indicator is located between the power button and the automatic cord rewind button. If the bag change indicator turns orange while you are vacuuming, the dust bag needs to be replaced. The dust bag may appear to be full or only partially full depending upon the type of debris picked up. Fine particles can block the airflow in the dust bag and reduce suction before the dust bag is full. If the bag change indicator remains orange, even after changing the dust bag, turn the vacuum off and check for a clog in the hose or tools.

Note: The indicator may turn orange when using the tools due to the restricted airflow. This does not necessarily mean that the dust bag is full. If the indicator does not turn off once the tool is removed, check for a clog in the hose/tools or replace the dust bag.

Maintenance and care

Dust bag replacement

1. Unplug the vacuum from electrical outlet.
2. Open the dust bag compartment by lifting up on the latch on the door on the front of the vacuum.
3. Lift out the dust bag holder and dust bag.
4. Release the dust bag from the holder by pressing the dust bag holder clip and pulling the dust bag out of the holder. Discard the used dust bag.
5. Slide the new dust bag into the holder by inserting the dust bag into the tabs located at the bottom of the holder. Then press the dust bag holder clip, insert the dust bag and release the dust bag holder clip to hold the dust bag in place.

   NOTE: Each time you replace the dust bag, it is recommended to insert a new charcoal odor absorbing packet at the same time.
6. Place holder and new dust bag back into the dust bag compartment, making sure the entire bag is tucked in below the seal gasket.
7. Close dust bag compartment door and press down gently until it locks into place.

   NOTE: The dust bag compartment door will not close without the dust bag in place.

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⚠ WARNING:
To reduce the risk of electric shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

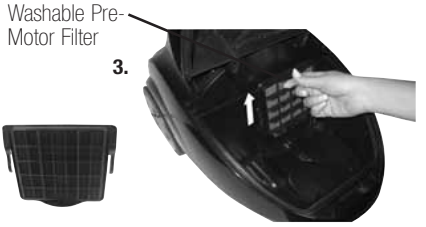
Maintenance and care

Cleaning the pre-motor filter

The pre-motor filter protects the motor from dirt and dust particles.

1. Unplug the vacuum from electrical outlet.
2. Open the dust bag compartment by lifting up on the latch on the door at the front of the vacuum. Lift out the dust bag holder and dust bag.
3. Remove the filter frame from the filter holder by grasping the lip of the frame and pulling up.
4. Remove the filter from the filter frame and clean by hand washing in warm water. A mild detergent can be used if desired. Allow the filter to air dry thoroughly before replacing.
5. Place the filter back into the filter frame and replace back into the filter holder.
   NOTE: The filter frame should be placed so the protective frame is visible.
6. Place dust bag holder and dust back into the dust bag compartment, making sure the entire bag is tucked in below the seal gasket.
7. Close dust bag compartment door and press down gently until it locks into place.

NOTICE:
This product is intended for household use only and not for commercial or industrial use. Vacuuming of dust from products like plaster, concrete or ashes will damage the motor and void the warranty.



Tip:

For maximum cleaning performance, check the filters often and clean or replace if necessary.

WARNING:
Do not operate cleaner with damp or wet filters or without all filters in place.

Maintenance and care

Replacing the post-motor HEPA media filter

The post-motor HEPA media filter assists in the filtration process to return clean air to the room.

1. Unplug the vacuum from electrical outlet.
2. Remove the filter door (located on the rear of the vacuum) by pulling up on the filter door latch.
3. Remove the post-motor HEPA media filter by grasping the lip of the filter frame and pulling up.
4. Replace the post-motor HEPA media filter with a new filter.

   NOTE: The post-motor filter is a white, pleated HEPA media filter. This filter is NOT washable and must be replaced when it becomes dirty.
5. Replace the filter door by inserting the two tabs at the top of the filter door and pushing down on the bottom of the filter door.

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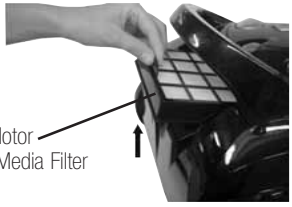

Maintaining the Wide Pet TurboBrush

The Wide Pet TurboBrush should be checked regularly for clogs or debris wrapping around the brush.

1. Unplug the vacuum from electrical outlet.
2. If a clog is present or debris is visible, turn the collar on the neck of the Wide Pet TurboBrush counterclockwise to the unlocked position to remove the faceplate and clear any obstructions.
3. To clean debris from the brush, remove the brush from the drive belt and clean debris.
4. Reposition the drive belt on the brush. Place the ends of the brush in the slots on the sides. Reposition the faceplate and turn the collar clockwise to the locked position.

Troubleshooting

⚠ WARNING:
To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Vacuum cleaner won't run

Possible causes	Remedies
1. Vacuum cleaner is not plugged in	1. Check electrical plug
2. Power button is not pressed down	2. Press power button down

Vacuum cleaner won't pick up or low suction

Possible causes	Remedies
1. Tools, flex hose and/or telescoping extension wand are blocked	1. Remove each part and check for blockages
2. Filters are dirty	2. Check and clean or replace pre-motor and post-motor filters
3. Dust bag is full	3. Replace with new dust bag
4. Swivel hose not securely attached to suction opening	4. Make sure swivel hose is locked into suction opening
5. Crack or hole in flex hose	5. Check hose and replace if needed
6. Air flow regulator or variable suction power control is set to open or minimum setting	6. Change to closed or maximum setting
7. Wide Pet TurboBrush is clogged or debris is wrapped around the brush	7. Check Wide Pet TurboBrush, see page 12

Visible dust escaping from vacuum

Possible causes	Remedies
1. Dust bag is full	1. Replace with new dust bag
2. Filters missing or installed incorrectly	2. Check pre-motor and post-motor filter for correct installation
3. Filters are dirty	3. Check and clean or replace pre-motor and post-motor filters
4. Flex hose is blocked	4. Remove hose and check for blockages
5. Swivel hose not securely attached to suction opening	5. Make sure swivel hose is locked into suction opening
6. Crack or hole in flex hose	6. Check hose and replace if needed

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

BISSELL Consumer Services

If your BISSELL product should require service:

In the UK, Australia, New Zealand, the Middle East or Africa, call BISSELL Consumer Services at the numbers below and we will give you the location of a BISSELL Authorized Service Center in your area. For all other countries, contact your local in country distributor for questions, service, or repair.

If you have questions about your warranty or need replacement parts please contact the numbers below.

For UK inquiries:

Monday - Thursday 9 am — 5 pm
Friday 9 am — 4 pm

BISSELL Homecare (Overseas) Inc.
The Boat Yard
105 Straight Road
Old Windsor
Berkshire, SL4 2SE
United Kingdom
Telephone: 0844-888-6644

For Australian inquiries:

Monday - Friday 9 am — 5 pm

BISSELL AUSTRALIA PTY LIMITED
42 Rocco Drive
Scoresby 3179
Victoria
Australia
Telephone: 1-800-811-183

For New Zealand inquiries:

Monday - Friday 9 am — 5 pm

Parex Industries Ltd.
5 Tolich Place
Henderson 0610
Auckland
New Zealand
Telephone: 0800-247-735

For Middle East & Africa inquiries:

Sunday - Thursday 8 am — 5 pm

BISSELL Middle East & Africa
P.O. Box 61286
Jebel Ali Free Zone
Dubai
United Arab Emirates
Telephone: 971-4-881-8597
Fax: 971-4-881-8598

For all other inquiries:

Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.
PO Box 1888
Grand Rapids, MI 49501 USA
Telephone: 01-616-453-4451
Fax: 01-616-453-1383

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of unit available.

Please record your Model Number: _____

Please record your Purchase Date: _____

Note: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See Warranty on page 16 for details.

Please do not return this product to the store.

Replacement parts - BISSELL Pet Hair Eraser Compact

Item	Part No.	Part Name
1	203-7270	Dust Bag (3pk)
2	203-7276	Charcoal Odor Absorbing Packet (3pk)
3	203-7268	Pre-Motor Filter
4	203-7269	Post-Motor HEPA Media Filter
5	203-7275	Pet Hair Eraser Floor Nozzle
6	203-7277	Pet Hair Lifter
7	203-7257	Flexible Hose with Handle
8	203-7256	Telescoping Extension Wand
9	203-7279	Pet Tool Adaptor
10	203-1291	Pet Contour Tool
11	203-1290	Wide Pet TurboBrush
12	203-7280	Combination Crevice Tool/Dusting Brush
13	203-7278	Accessory Bag

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Warranty - BISSELL Pet Hair Eraser Compact Canister Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by telephone, or regular post as described below, or contact your local in country distributor.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL Homecare, Inc., will replace (with new or remanufactured components), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part do to manufacturers defect.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, or use not in accordance with the User's Guide is not covered.

For UK inquiries:

Monday - Thursday 9 am — 5 pm
Friday 9 am — 4 pm

BISSELL Homecare (Overseas) Inc.
The Boat Yard
105 Straight Road
Old Windsor
Berkshire, SL4 2SE
United Kingdom
Telephone: 0844-888-6644

For New Zealand inquiries:
Monday - Friday 9 am — 5 pm

Parex Industries Ltd.
5 Tolich Place
Henderson 0610
Auckland
New Zealand
Telephone: 0800-247-735

For all other inquiries:

Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.
PO Box 1888
Grand Rapids, MI 49501 USA
Telephone: 01-616-453-4451
Fax: 01-616-453-1383

For Australian inquiries:

Monday - Friday 9 am — 5 pm

BISSELL AUSTRALIA PTY LIMITED
42 Rocco Drive
Scoresby 3179
Victoria
Australia
Telephone: 1-800-811-183

For Middle East & Africa inquiries:
Sunday - Thursday 8 am — 5 pm

BISSELL Middle East & Africa
P.O. Box 61286
Jebel Ali Free Zone
Dubai
United Arab Emirates
Telephone: 971-4-881-8597
Fax: 971-4-881-8598

BISSELL HOMECARE INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

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WE MEAN CLEAN

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